

warranties



A product of Roya Manufacturing and Supply Canada Inc.

Unibak Plus Modular Lifetime Warranty

Collection: Social Architecture and Optima

Prime Flors extends certain warranties that cover products manufactured with UniBak Plus Modular backing. These warranties protect the original purchaser against performance deficiencies in specific categories. From the date of invoice, the length of time covered by each warranty listed below is for the life of the carpet, provided that (1) the carpet is installed using the full spread method and other guidelines described in the Prime Flors *Carpet Installation Handbook*, and (2) the carpet is maintained in accordance with the Prime Flors *Carpet Maintenance Handbook*.

NOTE: The use of UniBak Plus TileTAC Premium Modular Adhesive is required.

For carpet backed with **Unibak Plus Modular**, the following lifetime warranties apply:

MOISTURE PENETRATION: Under normal use carpet will maintain a functional barrier to moisture penetration.

TUFT BIND (edge ravel, yarn pulls, zippering): Under normal use carpet will not fail to perform due to insufficient tuft bind as evidenced by edge ravel, yarn pulls, or zippering.

DELAMINATION: Under normal use, carpet will not fail to perform due to the delamination of the secondary backing. Although not required, chair pads are recommended under chairs with rolling casters to preserve appearance and to prevent accelerated wear.

DIMENSIONAL STABILITY: Under normal use and atmospheric conditions, UniBak Plus Modular is dimensionally stable and will not shrink, grow, cup, or dome.

Should our UniBak Plus Modular product fail to perform as warranted above, Prime Flors will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) repair the affected area, B) replace the affected area with comparable product, or C) refund the full purchase price of the product in affected area. If carpet is to be replaced, areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the carpet subsequent to completion of the original installation. In the event replacement is to be made for carpet that is not a current product manufactured by Prime Flors, replacement will be made with a comparable style from the current product line.

EXCLUSIONS: This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Failure to use TileTAC Premium Modular Adhesive.
2. Unsatisfactory transit or improper storage.
3. Abnormal or improper use, such as athletic surfaces or outdoor installation; or use other than a
4. conventional floor covering.
5. Improper installation.
6. Placing excessively heavy equipment on carpet.
7. Tears, burns, pulls, and cuts.
8. Improper cleaning agents or methods.
9. Athletic equipment such as roller blades, ski boots, or spiked athletic shoes.
10. Flooding and acts of God.

NOTE: Due to the visual characteristics of modular carpets – pattern repeats, pattern run-off, and seams may appear more noticeable than in broadloom carpets. Such visual characteristics do not constitute a manufacturing defect, and as such, should be considered when selecting carpet and its installation.

